

LIMITED WARRANTY STATEMENT

1. GENERAL

Canyon warrants that the Canyon brand name products are free from defects at materials or workmanship under normal use during the warranty period.

2. WARRANTY PERIOD

Warranty period for Canyon Smart Watch is 12 months and starts from the sale date to end-user from Canyon authorized Reseller. Your purchase invoice (or delivery receipt) showing the date of purchase of the product are your proof of the purchase date. Please note that the limited warranty extends only to the original end-user purchaser of Canyon product and is not transferable and/or assignable to any subsequent purchaser

3. WARRANTY PROCEDURE

In order to validate warranty, a user has to return a defective Canyon product and a payment receipt to a shop of purchase.

4. WARRANTY TRANSFER

The warranty for a Canyon brand name product will be only applicable for the country where the product has been bought in.

5. LIMITATION OF LIABILITY

The following actions and damages are excluded from the warranty:

- Software related issues
- Damage caused by act of nature, such as fire, flood, wind, earthquake, or lightning, etc.;
- Damage or nonconformity caused by failure to provide a suitable installation or operational environment for the product, including but not limited to bad grounding, external electro-magnetic fields, direct sunlight, vibration;
- Damages caused by liquid (refer to Ingress Protection marking of the models marked in specification as IP65, IP67 or IP68)
- Damage caused by impact with other objects, dropping, falls;
- Damage caused by unauthorized repair or disassembling of the product;
- Damage caused by accident, improper care or negligence;
- Damage caused by any other abuse, misuse, mishandling, or misapplication;
- Damage caused by third party peripherals (including burn spots after electric discharge, melting, fusing, splitting, etc.);
- Any errors caused by software incompatibilities and viruses;
- Deterioration due to normal wear and tear, including the bags, enclosures, manual, and battery pack;
- If the serial number of the product (or serial number stickers of its parts) has been modified, removed or blurred;

- Cracks and scratches as well as other defects caused by any issues on transportation, handling or customer abuse.

6. TROUBLESHOOTING

Troubleshooting guide is available via the [link here](#).

7. DISCLAIMER OF WARRANTIES

7.1 THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS UNDER APPLICABLE NATIONAL LEGISLATION GOVERNING THE SALE OF CONSUMER GOODS THAT MAY VARY FROM COUNTRY TO COUNTRY. THOSE RIGHTS ARE NOT AFFECTED BY THIS LIMITED WARRANTY. YOU ARE ADVISED TO CONSULT APPLICABLE STATE OR COUNTRY LAWS FOR FULL DETERMINATION OF YOUR RIGHTS.

7.2 YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, USE OF THE CANYON SMART WATCH SOFTWARE AND ANY SERVICES PERFORMED BY OR ACCESSED THROUGH THE CANYON SMART WATCH SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU.

7.3 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE CANYON SMART WATCH SOFTWARE AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND CANYON AND CANYON'S LICENSORS (COLLECTIVELY REFERRED TO AS "CANYON" FOR THE PURPOSES OF SECTIONS 7 AND 8) HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE CANYON SMART WATCH SOFTWARE AND SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

7.4 CANYON DOES NOT WARRANT AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE CANYON SMART WATCH SOFTWARE AND SERVICES, THAT THE FUNCTIONS CONTAINED IN, OR SERVICES PERFORMED OR PROVIDED BY, THE CANYON SMART WATCH SOFTWARE WILL MEET YOUR REQUIREMENTS, THAT THE OPERATION OF THE CANYON SMART WATCH SOFTWARE AND SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, THAT ANY SERVICE WILL CONTINUE TO BE MADE AVAILABLE, THAT DEFECTS IN THE CANYON SMART WATCH SOFTWARE OR SERVICES WILL BE CORRECTED, OR THAT THE CANYON SMART WATCH SOFTWARE WILL BE COMPATIBLE OR WORK WITH ANY THIRD PARTY SOFTWARE, APPLICATIONS OR THIRD PARTY SERVICES. INSTALLATION OF THIS CANYON SMART WATCH SOFTWARE MAY AFFECT THE AVAILABILITY AND USABILITY OF THIRD-PARTY SOFTWARE, APPLICATIONS OR THIRD-PARTY SERVICES, AS WELL AS CANYON PRODUCTS AND SERVICES.

7.5 YOU FURTHER ACKNOWLEDGE THAT THE CANYON SMART WATCH SOFTWARE AND SERVICES ARE NOT INTENDED OR SUITABLE FOR USE IN SITUATIONS OR ENVIRONMENTS WHERE THE FAILURE OR TIME DELAYS OF, OR ERRORS OR INACCURACIES IN, THE CONTENT, DATA OR INFORMATION PROVIDED BY THE CANYON SMART WATCH SOFTWARE OR SERVICES COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL OR ENVIRONMENTAL DAMAGE, INCLUDING WITHOUT LIMITATION THE OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR COMMUNICATION SYSTEMS, AIR TRAFFIC CONTROL, LIFE SUPPORT OR WEAPONS SYSTEMS.

7.6 NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY CANYON OR A CANYON AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SHOULD THE CANYON SMART

WATCH SOFTWARE OR SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU.

7.7 THIS WARRANTY APPLIES ONLY TO THE HARDWARE COMPONENTS OF CANYON SMARTWATCH AS ORIGINALLY SUPPLIED AND DOES NOT APPLY TO ANY SOFTWARE OR OTHER EQUIPMENT THAT ARE OWNED BY CANYON OR THIRD PARTIES FOR WHICH AN END-USER LICENSE AGREEMENT AND/OR SEPARATE WARRANTY/GUARANTEE STATEMENTS OR EXCLUSIONS ARE PROVIDED OR INTENDED TO APPLY.